



Plain Language Summary of Financial Assistance Policy

Select Specialty Hospital Hampton Roads provides financial assistance for medically necessary care to patients who are unable to pay. The following is a summary of financial assistance available at Select Specialty Hospital Hampton Roads.

Financial Assistance Offered. If you do not have insurance, we provide financial assistance for medically necessary care. Eligible care includes medically necessary services as defined by Medicare (services or items reasonable and necessary for the diagnosis or treatment of illness or injury).

To receive financial assistance, you must meet one of the following criteria: (a) are a U.S. Citizen; or (b) carry a United States Permanent Resident Card (USCIS Form I-551); or (c) live within 50 miles of the facility.

You will receive free care, or 100% write off of patient liability after insurance has paid, if your family income does not exceed 200% of the Federal Poverty Income Guidelines. Write off of 75% of eligible billed charges may also be available for uninsured and certain other patients with family income up to 400% of the Federal Poverty Income Guidelines. All applicants will be screened for Medicaid coverage and must cooperate with the Medicaid representatives to be considered for financial assistance.

Additional Ways to Qualify. If you do not meet the income criteria above, regardless of your insurance status, you will be considered on a case-by-case basis for financial assistance. Contact us to discuss exceptional personal or financial circumstances, or if there are special medical circumstances where treatment can only be provided by Select Specialty Hospital Hampton Roads medical staff.

What You Will Be Charged. If you receive financial assistance under our Policy, you will not be charged more for medically necessary care than the amount we generally bill patients having Medicare coverage.

How to Obtain Copies of Our Policy and Application. You may obtain a copy of our Full Financial Assistance Policy, Plain Language Summary, and Application Form free of charge in any of the following ways: in our Admissions areas of our facility at 500 J. Clyde Morris Blvd, Newport News, VA 23601; online at <https://hamptonroads.selectspecialtyhospitals.com/patients-and-families/admissions/financial-assistance-for-virginia-hospitals/>; or by calling our admissions department at 757-534-9764.

How to Apply and Obtain Assistance. You may apply at any point in the admission or billing process by completing and submitting an application, and providing income information. All Financial Assistance Applications, whether completed in person, online, delivered or mailed, will be forwarded to our Central Business Office for evaluation and processing. If you need any help in applying, please contact our admissions department at the facility or call our Central Business Office at 888.868.1103.

Copies of our Financial Assistance Policy, Application Form and this Summary are available in English, Spanish and Vietnamese.

Las copias de nuestra Política de asistencia financiera, el Formulario de solicitud y este Resumen están disponibles en inglés, español y vietnamita.

Bản sao Chính Sách Hỗ Trợ Tài Chính, Biểu Mẫu Đăng Ký và Bản Tóm Tắt này có sẵn bằng tiếng Anh, tiếng Tây Ban Nha và tiếng Việt.